

Lisa Nguyen

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EDUCATION

York University

Bachelor of Information Technology

Toronto, ON

Sept 2019 - Dec 2024

- **Concentration:** Systems Design and Development.

- **Relevant Coursework:** Designing User Interfaces, Web Development, Database Systems, Object-Oriented Programming, Systems Analysis and Design, IT Risk Management.

EXPERIENCE

Freelance UI/UX Designer

Independent

Toronto, ON

Aug 2025 - Present

- Leading accessibility-first design and front end development compliant with WCAG 2.2 AA/AODA, using semantic HTML5 and ARIA and validating with axe DevTools and Lighthouse.
- Building mobile responsive, cross browser web apps with React, Next.js, TypeScript/JavaScript, and Tailwind CSS.
- Maintaining code quality with Git feature branches and pull requests, and enforcing standards with ESLint.
- Automating CI/CD with GitHub Actions and deploying to Vercel and GitHub Pages, managing environment variables and build configurations.
- Producing information architecture, user flows, Balsamiq wireframes, and Figma prototypes with developer-ready component specs, and providing clear documentation and handoffs.

Web Developer

ventureLAB

Markham, ON

Jan 2024 - Aug 2024

- Built and maintained responsive web pages to support innovation and entrepreneurship programs.
- Collaborated with design and strategy teams to implement UI/UX requirements in code.
- Conducted accessibility reviews to align with WCAG guidelines and improve user navigation.

PROJECTS

Civic Reporting Application

UI/UX Design & Front-end

Toronto, ON

Oct 2025 - Present

- Designing a mobile-first prototype enabling residents to report issues quickly using icon-driven navigation, photo/voice input, and location detection.
- Applying accessibility-first patterns (high contrast, large tap targets, semantic structure) to ensure inclusivity for diverse users.
- Conducting accessibility validation with Colour Contrast Analyzer and axe DevTools; documented flows to support screen readers and keyboard navigation.

Portfolio Website

UI/UX Design

Toronto, ON

Sept 2025 - Sept 2025

- Built a responsive, accessibility-first portfolio showcasing case studies and live demos.
- Developed with HTML/CSS, Bootstrap, and Tailwind CSS; integrated plans for MDX case studies and interactive project demo pages.
- Focused on clear navigation and recruiter-friendly design to improve discoverability of skills and work.

SKILLS

UI/UX: Figma, Balsamiq, Wireframing, Prototyping, Interaction Design, Usability Testing

Accessibility: WCAG, AODA, Colour Contrast Analyzer, axe DevTools, Keyboard Navigation, ARIA (basics)

Development & Programming: HTML, CSS, Bootstrap, Tailwind CSS, JavaScript, React, TypeScript, Java, Python